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Outside Normal Processing Time

Do you have a case pending with USCIS that is outside the normal processing time? USCIS usually processes cases in the order we receive them. You can get an idea of how long it will take to process your case from the processing time table available on our website. For most applications, you can send us an inquiry if your case has been pending longer than the processing time posted on our website.

If you are a petitioner for an [H-2A Temporary Agricultural Worker](#) you may contact USCIS at (1-800) 375-5283 to inquire about your Form I-129 petition if it's been pending longer than 15 days and we have not sent you a decision or a request for more evidence.

If you are a DACA renewal applicant please contact the USCIS Contact Center at (1-800) 375-5283 to inquire on a case pending longer than 105 days.

NOTE: We are actively processing your case if, in the past 60 days, you:

- Received a notice from us about your case,*
- Responded to a request for evidence, OR*
- Received an online update to your case status.*

If your application type is not listed in the processing time table on our website, our goal is to make a decision on your application within 6 months of filing. Please wait six months before submitting an inquiry

What you'll need

- Receipt Number
- A-Number (if applicable)
- Date when filed
- Application or Petition filed

Case Information

Form Number

- Select One ▾

Form Sub Type

- Select One ▾

Receipt Number ?

Date Filed (MM/DD/YYYY) ?

Applicant or Petitioner Information

First Name

Middle Name **(optional)**

Last Name

No First Name

Please check if you do not have a first name

Date of Birth (MM/DD/YYYY)

A-Number **(optional)** ?

A-

Member of the U.S. Military, or recently discharged from service, or spouse of a member of the U.S. Military

Mailing Address

In Care Of for Mailing **(optional)**

Street Number and Name

Apartment/Floor/Suite **(optional)**


Unit Number **(optional)**

City

State

Zip Code

Last Action Taken on Case

Based on the processing time table, you believe the case to be outside normal processing times. Please provide details of the last action that you received on your case in the space below. 

Would you like a confirmation sent?

Email Address(**optional**)

Filed By

This form is completed by the

My First Name

My Last Name

Firm or Organization Name

SUBMIT

Privacy Act Statement

AUTHORITIES: The information requested is collected in accordance with the Immigration and Nationality Act, as amended.

PURPOSE: The primary purpose for completing is to respond to your request for assistance with an immigration benefit application, petition, and document.

ROUTINE USES: The information provided may be used by and disclosed to DHS personnel and contractors or other agents who need the information to assist in activities related to your inquiry. The information will be shared in accordance with approved routine uses, as described in the associated published system of records notices, available at www.dhs.gov/privacy.

DISCLOSURE: Furnishing this information is voluntary. However, failure to provide the requested information may delay or prevent USCIS from responding to your inquiry. Please note that the system will record user information such

as Internet Protocol Address and Web Browser type and version upon submission.

[Return to Main Customer Inquiry Page](#) [View all USCIS Customer Service Online Tools](#)

Contact Us

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Careers at USCIS

Adobe PDF Reader

Windows Media Player

White House.gov

US Department of State

USA.gov

SAVE

SAVE Case Check

U.S. Department of Homeland Security

US Customs & Border Protection

US Immigration & Customs Enforcement

Freedom of Information Act (FOIA)

No FEAR Act

Website Policies

Privacy Policy

Accessibility