



U.S. Citizenship and Immigration Services

USCIS Expands Online Filing

[Versión en español](#)

Applicants Can Now Request Replacement Naturalization Certificate and Naturalization Hearing Online

WASHINGTON – U.S. Citizenship and Immigration Services (USCIS) announced today that Form N-565, Application for Replacement of Naturalization/Citizenship Document, and Form N-336, Request for a Hearing on a Decision in Naturalization Proceedings (Under Section 336 of the INA), can be filed online.

Applicants use Form N-565 to replace a naturalization certificate, certificate of citizenship, or a repatriation certificate. They may also use it to apply for a special certificate of naturalization as a U.S. citizen to be recognized by a foreign country. Applicants use Form N-336 to request a hearing before an immigration officer if we have denied their application for naturalization.

“USCIS is making the process of applying for immigration benefits more efficient, secure and convenient,” said USCIS Director L. Francis Cissna. “We continue to add new forms that applicants can complete online.”

These are the third and fourth forms that applicants can file online through their online account. We introduced the first, Form I-90, Application to Replace Permanent Resident Card, in March 2015. We introduced the second, Form N-400, Application for Naturalization, in August 2016, and began heavily promoting online filing for the form in December 2017. We are using innovation and technology to continually meet the needs of our applicants, employees and stakeholders.

To file an N-400, I-90, N-565, or N-336 application online, the applicant must first create a [USCIS online account](#). The system is completely mobile-responsive, which means applicants can file the forms from a phone or tablet. The account provides a convenient and secure way for individuals to:

- Monitor the status of their cases,
- Respond to requests for evidence,
- Communicate with USCIS through a secure inbox, and
- Change their address.

Applicants will be able to complete Forms N-565 and N-336 electronically, pay the filing fee online, and submit evidence to USCIS through the online account. However, Form N-565 applicants will be required to mail their original certificates and photos to the Nebraska Service Center after they file their applications through their online account. Applicants filing the N-336 will simply follow the online filing instructions, and wait to be scheduled for a hearing within 180 days of filing the application.

Attorneys and accredited representatives can also file online for their clients once they create an online account. Representatives can use their online account to submit additional evidence, respond to requests for evidence on behalf of their clients, view the status of their clients' applications, communicate with us about their clients' cases, and manage previously filed paper applications.

We are still accepting the latest paper version of Form N-565 and Form N-336. Applicants who have mailed these forms, or any other USCIS form can still create an online account to track the status of their form

throughout the adjudication process, even if they did not file the form online.

Regardless of whether a form is filed on paper or electronically, USCIS is committed to ensuring a secure immigration system and a streamlined experience for applicants.

For more information on USCIS and its programs, please visit uscis.gov or follow us on Twitter ([@uscis](https://twitter.com/uscis)), YouTube ([/uscis](https://www.youtube.com/uscis)), and Facebook ([/uscis](https://www.facebook.com/uscis)).

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