

[travel.state.gov](#) > [Visas](#) > [Immigrate](#) > [National Visa Center](#) > **NVC Contact Information**

[Print](#) [Email](#)

National Visa Center Contact Information

Important Notice

The National Visa Center will be closed on Monday, October 12 in observance of Columbus Day.

In order to improve the efficiency and consistency of responses to the public, the Visa Office established one point of contact for all domestic inquiries regarding nonimmigrant and immigrant visa cases. The National Visa Center (NVC) began handling all domestic inquiries from the public on nonimmigrant and immigrant visa cases on Monday, January 12, 2015. Immigrant visa inquirers should use (603) 334-0700 to reach an NVC operator. Nonimmigrant visa inquirers should call the NVC at (603) 334-0888.

Before you contact us, please review our Frequently Asked Questions (FAQs):

- [About Visas – The Basics](#)
- [Immigrant Visa Processing FAQs](#)
- [Immigrant Visa Fee Payment FAQs](#)
- [Immigrant Visa Affidavit of Support FAQs](#)
- [DS-260, Online Immigrant Visa Application FAQs](#)
- [How to Submit Documents to the NVC](#)
- [Immigrant Visa Medical Exam FAQs](#)
- [Immigrant Visa Interview Preparation FAQs](#)
- [DS-160, Online Nonimmigrant Visa Application FAQs](#)

If you don't find the answer you are looking for in the FAQs, you can contact us in a few different ways:

Email (immigrant visa inquiries only): [Public Inquiry Form](#)

(Note: the NVC is unable to respond to nonimmigrant visa inquiries by email or fax. Please see our [Contact Us](#) page for contact information.)

Phone (for immigrant visa inquiries only):

(603) 334-0700. Customer Service Representatives can speak with you Monday through Friday from 7:00 a.m. to 12:00 midnight EST, excluding holidays.

Phone (for nonimmigrant visa inquiries only):

(603) 334-0888. Customer Service Representatives can speak with you Monday through Friday from 7:00 a.m. to 12:00 midnight EST, excluding holidays.

Mail (for immigrant visa inquiries only):

National Visa Center
Attn: WC
31 Rochester Avenue
Suite 200
Portsmouth, NH 03801-2915

Submitting Forms or Documents to the NVC: If you need to submit a form or document to us, please visit our [Submit Documents to the NVC](#) page.

Note: Visa records are confidential under Section 222(f) of the Immigration and Nationality Act (INA), so information can only be provided to visa applicants. There are some exceptions, such as providing information to U.S. sponsors, attorneys representing visa applicants, members of Congress, or other persons acting on behalf of the applicants.

One Year Contact Requirement

Immigration and Nationality Act (INA) section 203(g) provides that the Secretary of State shall terminate the registration (petition) of any alien who fails to apply for an immigrant visa within one year of notice of visa availability. The petition may be reinstated if, within two years of notice of visa availability, the alien establishes that the failure to apply was for reasons beyond the alien’s control. Therefore if you do not respond to notices from the NVC within one year you risk termination of your petition under this section of law and would lose the benefits of that petition, such as your priority date.

[Español](#)

More Information

- [A-Z Index](#)
- [Latest News](#)
- [What is a U.S. Visa?](#)
- [Diversity Visa Program](#)
- [Visa Waiver Program](#)
- [Fraud Warning](#)
- [Find a U.S. Embassy or Consulate](#)
- [Straight Facts on U.S. Visas](#)

In the United States

- [Discover America](#)



FAQs: About Visas - The Basics



A Guide for New Immigrants

[About Us](#)

[Visa Newsroom](#)

[Reports and Statistics](#)

[Law and Policy](#)

[Find a U.S. Embassy or Consulate](#)

[Contact Us](#)

[Careers](#)

[Consular Notification and Access](#)

STAY CONNECTED

[Dipnote Blog](#)

[@travelgov](#)

[Facebook](#)

[Youtube](#)

[Flickr](#)

[RSS](#)

travel.state.gov

[U.S. Passports & International Travel](#)

[Students Abroad](#)

[U.S. Visa](#)

[Intercountry Adoption](#)

[International Parental Child Abduction](#)

[Privacy](#) [Copyright & Disclaimer](#) [FOIA](#) [No FEAR Act Data](#) [Office of the Inspector General](#) [USA.gov](#) [GobiernoUSA.gov](#)

This site is managed by the Bureau of Consular Affairs, U.S. Department of State.